
TEA- 003 Policy Statement - Quality

Policy Statement Quality

Torque is a leading global manufacturer and supplier of winches and reeling products. We deliver innovative one-stop solutions to our clients.

Our products and services are key elements for the business success of our clients. It is therefore our policy to be a reliable partner to our clients by providing the best possible products and services and upholding the highest quality standards.

The ultimate aims of our Quality Policy are to:

- Achieve client satisfaction regarding our products and services
- Meet agreed requirements on time and in the most efficient manner
- Build upon stable, open and long lasting relations

The Management of Torque recognizes its responsibility in contributing to the success of our clients and gives high priority to the continual improvement of our performance.

Our Quality Policy incorporates the following objectives;

- Applying an integrated process approach to manage contracts efficiently and effectively, and keeping operational risks as low as reasonably practicable
- Leading and motivating employees through development of competences to create an open culture based on teamwork, entrepreneurship and professionalism
- Operating a suitable and efficient equipment maintenance program, as well as monitoring the development and implementation of advanced technologies
- Complying with all applicable product and quality related laws, regulations, standards, codes of practice and client requirements in all countries in which we operate
- Reporting and analyzing non-conformities, deviations from standards and complaints and communicating the lessons learned
- Developing demanding targets and key performance indicators to measure achievements and continually enhance our quality standards
- Performing regular management reviews, inspections and audits to verify compliance and identify improvement opportunities
- Utilising an integrated management system based on ISO 9001, ISO 14001 and OHSAS 18001 standards

The Management of Torque stresses that these objectives can only be met or exceeded with the total commitment of every person and expects every employee, including our subcontractors and others engaged in activities under Torques' operation control, to strictly comply with this policy

Signed

Director